

## Quickstart for PHD Virtual Monitor

### Overview

PHD Virtual Monitor is a comprehensive virtualization monitoring solution that gives you complete visibility across your entire virtual IT infrastructure at all levels including virtual, physical and application. This Quickstart will guide you through the installation and configuration of the PHD Monitor software. You will also learn basic Best-Practices for configuring and monitoring your Virtual and Physical environments.

#### Benefits

- ✓ Ensure a successful implementation of the PHD Virtual Monitor Software.
- ✓ Shorten time to production by leveraging proven methodologies and expertise.
- ✓ Ensure staff is trained for ongoing success.

#### Deliverables

- ✓ Remote Installation and Configuration of customer's licensed copy of PHD Virtual Monitor.
- ✓ Best Practices and advanced configuration recommendations for Monitoring, Alerting and Reporting.
- ✓ Basic Troubleshooting Techniques.
- ✓ Detailed review of PHDs Best Practices documentation.

### Roles and Responsibilities

- PHD Virtual Certified Consultant Installs and Configures the software, Conducts overall training and reviews Best Practices documentation.
- Customer's Systems Administrator is responsible for providing a Server (Physical/Virtual), Windows Operating System, Storage and Networking, as outlined in the pre-requisite document.

### Activity List

Activity	Responsibility
Data submission of pre-requisite information	Customer
Configuration of associated Server, Windows OS, Storage & Networking.	Customer
Kick-off call and review of pre-requisites	All
Installation and configuration of PHD Monitor Software.	PHD Consultant
Advanced Configuration	PHD Consultant
Best Practices Review	PHD Consultant
Wrap up	All

### Scope of Project

- Up to 1 1/2 days (Remotely delivered).
- Perform advanced discovery of managed objects.
- Monitoring on up to 20 Hypervisor hosts.
- Monitoring of up to 5 devices (Network/Storage).
- Install up to 20 Agents on physical and/or virtual hosts.
- Deploy up to 10 pre-configured watches as well as create up to 5 custom watches for the above devices.
- Customize 2 pre-configured Reports.
- Configure alert conditions.
- Delivered by a PHD Virtual Certified Consultant.
- Price: \$2995
  - ❖ Optional onsite delivery (Additional T&E costs).