

Updating PHD Virtual Backup

Updates to PHD Virtual Backup include fixes for customer issues and enhancements to the product. The details about each update can be found in the Release Notes that are included with each update package and on the [PHD Virtual Web site](#). Updates are available as compressed packages that include the files necessary for updating the PHD Virtual Backup Appliance and the PHD Virtual Backup Console and Plug-in.

Follow the steps in this guide to update your existing installation of PHD Virtual Backup to the latest version.

Note: PHD Virtual recommends running the same version of both the PHD Console and PHD VBAs. If you need to maintain multiple versions in a single environment, you can install different versions of the PHD Console to separate Windows machines.

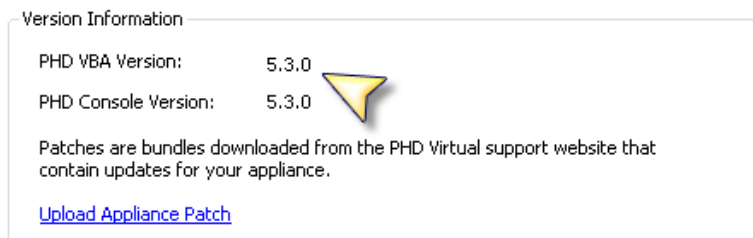
What you will need:

- An existing PHD Virtual Backup installation (Console and VBA).
- The update package downloaded from the PHD Virtual Web site or obtained from PHD Virtual Support.
- Extract and save the contents of the update package (.exe and .phd files).

To update the PHD Virtual Backup Console and Plug-In

1. Double-click the installation program from the update package and follow the steps to install the new PHD Console and plug-in. The installer will detect any previous versions and prompt you to remove them before continuing.

When the installation is complete, the version number is updated in the **Version Information** area of the Support tab.

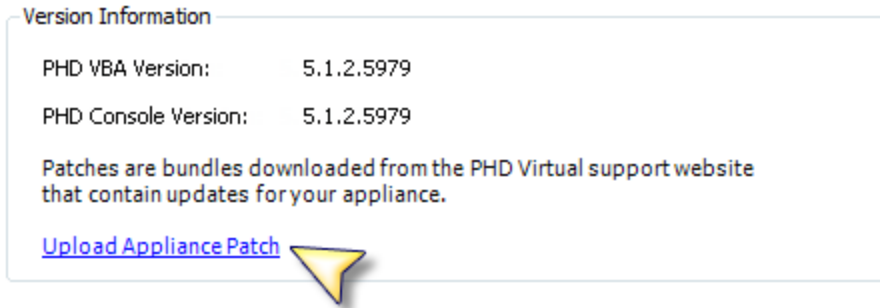


To update the PHD Virtual Backup Appliance

1. Open the PHD Virtual Backup Console, click **Configuration**, then click the **Support** tab.
2. Use the menu at the top of the window to select the PHD VBA to update.



3. In the **Version Information** area, click **Upload Appliance Patch**.



4. Select the PHD VBA update file (for example, PHDVB_1234.phd) from the update package and click **Open**.
5. After the update is applied, the PHD VBA must be restarted. Click **Yes** to restart the appliance.

Caution: The update process can take an extended amount of time in some circumstances. If the operation times out, DO NOT manually restart the PHD VBA - refresh the PHD Console and select the PHD VBA again until you see the restart prompt.

The new PHD Virtual Backup Appliance version is displayed in the **Version Information** area of the Support tab.

Note: If the PHD VBA is an earlier version that is not supported by an updated PHD Console, you can update the PHD VBA from the Dashboard, as displayed in the image below.

System Alerts
 Displays appliance messages and alerts.

Appliance	Message	Recommended Action
PHDVBA	Appliance version (v5.1) is not compatible with PHDVB Console (v5.3)	Upgrade this appliance

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PHD Virtual Backup - Updating PHD Virtual Backup

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